

# Absence Management Services



We reduce the effect of employee absence on a company's bottom line.

UPMC  
**WorkPartners**

Providing Health & Productivity Solutions



## We Provide Solutions

**Employee absence puts a strain on your organization – and on your employees. UPMC WorkPartners provides customized, best-practice-based programs and medical management services to help control costs, decrease liabilities, and improve productivity.**

### **Workers' Compensation Services**

- Complete professional claims management and risk-control services for self-insured companies
- Commercial risk-control and claims management services for fully-insured companies seeking comprehensive underwriting

**Leave Management Services** – Comprehensive and compliant claims management services for FMLA, ADA, military, or other employer-sponsored leaves

**Disability Management Services** – Expert medical and program management of short-term disability claims

**Our scalable solutions are uniquely designed for your organization. Whether you are looking to us to deliver a single service or a holistic absence management program, WorkPartners has the expertise to improve productivity and decrease costs.**

## Why WorkPartners?

### **Our Technology...**

- Simple, sophisticated, and intuitive 24/7/365 online management system
- Built-in, state-of-the-art federal and state compliance
- Customized reporting tools, including benchmarks and scorecards

### **Our People...**

- In-house medical experts – nurses and physicians – integrated into our case management process to drive outcomes
- Dedicated claims management teams
- Skilled staff of industry specialists and HR professionals

### **Our Approach...**

- Comprehensive analysis of your health and productivity factors
- Proven, integrated solutions – including embedded return-to-work and support programs – all with *measurable* outcomes
- Ongoing consulting services to analyze program performance and identify additional opportunities as they arise



## Our Clients Speak:

*"In collaborating with WorkPartners, we have been able to **reduce our open legacy claims by over 40%** and to **decrease our outstanding liabilities in excess of \$30 million.***

*In 2008 alone, our Workers' Comp program operated under budget, while **reducing future liabilities by \$14 million.**"*

—Michele Burch, Assistant Director,  
City of Pittsburgh Personnel and  
Civil Service Commission



*"When our history is benchmarked against our peers', **our average cost per claim is approximately 12% better**.... We feel the WorkPartners staff has been an integral part of our team approach to managing claim costs and the resulting successes."*

—Yvonne Keafer, Director, University of Pittsburgh  
Office of Risk Management



## Bottom Line Resolutions

Our experts deliver tailored solutions that resolve your unique situation. We'll sit down and assess your current absence management program... compare it to industry best practices... and provide recommendations based on your goals and business needs. We can streamline your processes and improve your bottom line, without adding administrative burdens.

**Contact WorkPartners today.**



## About UPMC WorkPartners

Part of a world-renowned medical center, UPMC WorkPartners provides health and productivity solutions for high-performing companies throughout the United States. Our services create a comprehensive solution to your productivity needs – or effectively “plug and play” with programs you may already have in place.

- Absence Management Services
- Consulting and Data Analysis Services
- Employee Assistance Services
- On-Site Services
- Health Management Services

For more information,  
call 1-866-229-3507 or visit  
[www.workpartners.com](http://www.workpartners.com)

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